

Your policy document

Policyholder

Name

Address

Postal code and place of residence

This is your information	Leiden, [date]
Name of insured	
Date of birth	
Insurance number	
E-mail address	
Bank account number	
Payment method	
Payment period	
This is your insurance:	
Type of policy	
Reason for new policy document	
Excess amounts:	
<ul style="list-style-type: none">• mandatory per calendar year• voluntary per calendar year	
Collective	
Collective discounts:	
Basic insurance	
Supplementary insurance	

Insurance package	Starting date	Gross premiums	Collective discount	Premium
Basic insurance				
Supplementary insurance				
				Premium per month

This policy is valid through [date]

Important information about your health insurance and policy document

We will charge you for your premiums at [time] around [date].

We will deduct it from bank account number. NL10ZZZ302086370000 Zilveren Kruis Zorgverzekeringen N.V. will be listed on your statement.

You will get a personal policy document.

Use this to show healthcare providers that you are insured for healthcare expenses.

The policy terms and conditions show you what you are insured for.

The policy terms and conditions are listed at zk.nl/englishdownloads.

You can change your healthcare insurance once every calendar year.

The insurance period always starts on 1 January, and lasts through 31 December.

Want to change something? Not a problem.

There are a few conditions, however. Inform us by 31 December [year] at the latest if you want to

- cancel or change your basic insurance.
- cancel or change your supplementary insurance(s).
- lower or increase your excess.

You can change your supplementary (dental) insurance(s) up to 31 January [year] at the latest.

Want to change or cancel your newly registered insurance?

You can cancel or change your insurance within 14 days after receiving your policy document. You do not have to give any reason for your cancellation or change.

You can easily submit changes at zk.nl/mijnzk.

Simply log in with your DigiD. Prefer to go over it with us? We are happy to help. Our opening hours and ways to reach out to us are listed at zk.nl/contact-english.