

«Voorletters» «Naam»  
«Street Name» «House number»  
«Zip code City»  
«Country»

Date «Date»  
Reference «insurance number»  
Telephone 071 751 00 51

Subject right to healthcare insurance

Dear «Mr./Mrs./Miss./Ms.» «Surname»,

On «date» we received information from your municipality. The municipality informed us about a change in your address. We automatically receive information about these changes. This may have consequences for your healthcare insurance.

**On «date signal + 6 weeks» we will check if there is a legal basis for healthcare insurance in The Netherlands**

We use information from the Social Insurance Bank (SVB) among other information. The SVB determines whether you are still entitled to the healthcare insurance.

**Please determine your situation to check if you are still entitled to a healthcare insurance in The Netherlands**

You can determine your situation on [www.zilverenkruis.nl/english](http://www.zilverenkruis.nl/english). Below Service & Contact you will find information about living, working and studying abroad. When you are still entitled to the insurance you don't need to do anything. Please inform us through our website when you lose your right to the healthcare insurance.

**Do you receive income in more than one country?**

Then you need to request a Wlz-investigation with the SVB, at [www.svb.nl](http://www.svb.nl). Please send a copy of your insurance declaration to [contact@zilverenkruis.nl](mailto:contact@zilverenkruis.nl). This investigation may take several weeks.

**Is there anything else we can help you with?**

Or do you have any questions? Please visit [www.zilverenkruis.nl/english](http://www.zilverenkruis.nl/english). On this website you will find most answers to your questions. You can easily change your personal data in our personal customer environment. Use your DigiD to log in to [www.zilverenkruis.nl/mijnzilverenkruis](http://www.zilverenkruis.nl/mijnzilverenkruis). We are happy to assist you by telephone on weekdays from 8.00 am to 18.00 pm. Call +31 71 751 00 51.

Kind regards,

Zilveren Kruis



Rutger Spek  
manager Operations Serviceteam for the Insured

Postbus 444

2300 AK Leiden

[www.zilverenkruis.nl](http://www.zilverenkruis.nl)

Voor de Zorgverzekering van Zilveren Kruis  
Achmea is Zilveren Kruis Achmea  
Zorgverzekeringen N.V. (KvK 30208637) de  
verzekeraar. Voor de aanvullende verzekeringen is  
Achmea Zorgverzekeringen N.V. (KvK 28080300)  
de verzekeraar. Voor de reisverzekeringen van  
Zilveren Kruis Achmea is Achmea  
Schadeverzekeringen N.V. (KvK 08053410) de