

<Addressee>
<Street Name House number>
<Zip Code City>

Date <<Date>>
Reference <<insurance number>>
Phone number 071 364 04 50

Subject right to healthcare insurance

Dear <<Mr./Mrs./Ms.>> <Name>,

This letter concerns your right to healthcare insurance.

We need more information to determine your right to healthcare insurance

We are unsure as to whether you have a right to healthcare insurance. If you pay income tax in the Netherlands, you are usually automatically insured under the Long-term Care Act (Wet langdurige zorg (Wlz)). You are then obligated to take out healthcare insurance with a healthcare insurer. With the information available to us, we can unfortunately not definitively determine whether or not you have a right to healthcare insurance.

Send us copy of your most recent pay check or social benefit specification

The copy can be no older than 1 month. Make sure your name and date of birth are legible. With this information we can determine whether you meet the requirements for registration.

Do you not have a pay check or social benefit specification?

You must then request a Wlz-investigation with the Sociale Verzekeringsbank (SVB). You can do so in 2 ways:

- Do you have a DigiD, your personal log-in code for government services? Then go to www.svb.nl and then to 'Mijn SVB'.
- You do not have a DigiD? Then go to http://www.svb.nl/int/en/algemeen/wlz_verzekerd/onderzoek_verzekering_wlz.jsp

The SVB is the organisation that can determine whether a person is insured under the Wlz. They can also determine whether or not such a person is obligated to take out healthcare insurance. This investigation may take several weeks.

Please send us the requested information within 8 weeks

You can use the enclosed response envelope. You can also send an e-mail with a scanned copy to contact@zilverenkruis.nl. We will process your e-mail within 10 work days upon receipt. If we do not receive a response within 8 weeks, we are required to cancel your healthcare insurance.

Will you be sending the information from abroad?

If so, please make sure to include sufficient postage on the envelope.

Is there anything else we can do for you?

Or do you have any questions? Please visit www.zilverenkruis.nl. There you will find an answer to most questions. You can also easily change your personal data in your personal

Postbus 70001

3000 KB ROTTERDAM

www.zilverenkruis.nl

Zilveren Kruis Zorgverzekeringen N.V., KvK

30208637

Achmea Zorgverzekeringen N.V., KvK 28080300

Zilveren Kruis Ziektelkostenverzekeringen N.V.,

KvK 31028587

customer environment. Log in with your DigiD on www.zilverenkruis.nl/mijnzilverenkruis. Of course, feel free to call us at + 31 71 364 04 50. We would be happy to assist you. We can be reached on work days between 8.00 and 18.00.

With kind regards,

Zilveren Kruis

A handwritten signature in black ink, appearing to read 'Erwin van Leussen', written in a cursive style.

Erwin van Leussen
Manager Operations Policy Service

Attachment(s) - response envelope