

Right to healthcare insurance

Dear «Mr./Mrs./Miss./Ms.» «Surname»,

We received notice from the municipality (Basisregistratie Personen (BRP)) that you are not registered with a Dutch address. It's possible that you are not entitled to Dutch health insurance. We don't have your new address. That is why we sent this letter to the last known address. If we have your e-mail, then we will also send you an e-mail.

We are obliged to check if you can stay insured under the Dutch healthcare insurance

Insurance companies and the Ministry of National Health, Well-being and Sports have agreements about this. We will use the information known to us but we might not know everything about your personal situation. That is why we also kindly ask you to do the check.

Check your right to Dutch healthcare insurance

You can do the check on our website zk.nl/liveworkstudy. If you have to cancel your healthcare insurance please inform via the online form on zk.nl/cancellation.

Do you still live in The Netherlands?

Register your new address at the municipality within 4 weeks. We will receive your new address automatically from the municipality. Did you register your address with the municipality? Then you will stay insured.

Do you not have a Dutch address but you think you are entitled to Dutch healthcare insurance?

Then send us 1 of the following documents within 8 weeks:

- assessment of Wlz insurance position (onderzoek verzekering Wlz) from the Sociale Verzekeringsbank (SVB)
- a salary slip or benefits specification (WW- en Ziektewet-uitkering) (must be recent, no older than 1 month)
- an employer's statement (must be recent, no older than 1 month)

Only one of the documents above is needed.

The document has to contain the following information:

- burgerservicenummer (citizen service number)
- starting date employment
- that you pay income taxes in the Netherlands

You can upload a copy of the document on our website

Go to www.zk.nl/uploaden. Choose the category 'recht op zorgverzekering'. Or send it by post to: Antwoordnummer 103200, 2300 WB Leiden. A stamp is not necessary.

Please make sure all the information on your document is legible

It is important that we know who you are. You can cross out any irrelevant information.

We will stop your health insurance on (date) if we don't receive new information before (date)

This is the date on which you no longer have a Dutch address. According to Dutch law we have to stop your health insurance on that date. You can read about this in the Zorgverzekeringswet, article 6 section 1 subsection d.

Please let us know if you are not satisfied with the procedure

Or would you like to file a complaint, then fill out our online contact form: zk.nl/contactform

Can we help you with anything else?

Or do you have any further questions? Choose your preferred contact method on zk.nl/contact-english. We are here to advise and assist you.

Your sincerely,

Zilveren Kruis

Ditte Hak
directeur Operations