

Right to healthcare insurance

Dear «Mr./Mrs./Miss./Ms.» «Surname»,

You have a foreign address. We will check regularly whether you are entitled to Dutch health insurance. Living abroad and having a Dutch healthcare insurance is not always possible.

The previous document you sent us expired on (date)

We have to check if you are still entitled to Dutch health insurance. We understand that this can be unpleasant news for you.

We will cancel your health insurance on (date) if you do not reply before (date)

Your health insurance will be cancelled on <date end of insurance>. This is the date that your document expired. According to the law, we have to cancel your healthcare insurance from that date. Find more information in the Health Insurance Act, article 6 lid 1 sub d.

Do you think you are still entitled to healthcare insurance?

Then send us 1 of the following documents within 8 weeks. The document must show that you are entitled to Dutch health insurance after the date on which your previous document expired.

- assessment of Wlz insurance position (onderzoek verzekering Wlz) from the Sociale Verzekeringsbank (SVB)
- a salary slip or benefits specification (WW- or Ziektewetuitkering) (must be recent, no older than 1 month)
- an employer's statement (must be recent, no older than 1 month)

The document has to contain the following information:

- starting date of employment
- that you pay income taxes in the Netherlands
- enough information so we can identify you. For example, initials, last name, date of birth, gender, address, burgerservicenummer (citizen service number, not mandatory).

You can upload a copy of the document on our website

Go to www.zk.nl/uploaden. Choose the category 'recht op zorgverzekering'. Or send it by post to: Antwoordnummer 103200, 2300 WB Leiden. A stamp is not necessary.

Please make sure that the information on the document is legible

It is important for us that we can see all the information.

Please let us know if you are not satisfied with the procedure

Do you not agree with us? Or would you like to file a complaint? Then fill out our online contact form on zk.nl/complaint.

You can also send a letter to:

Klantsignaalmanagement
Antwoordnummer 2241
8000 VB ZWOLLE

Can we help you with anything else?

Or do you have any further questions? Choose your preferred contact method on zk.nl/contact-english. We will gladly help you further.

Yours sincerely,
Zilveren Kruis

Ditte Hak
directeur Operations