

<name>
<address and house number>
<postcode and city/town>

Date <xx> November 2020
Our reference <our reference>
Phone number 071 751 00 51

Subject: **the changes to your health insurance in 2021**

Dear < > ,

I would like to inform you about the changes to our basic and supplementary insurance policies in 2021. Every year, we carefully compile our healthcare packages for you. We also closely review your wishes and the existing options. In this way, we hope to be there for you again in 2021.

See the appendix to this letter to learn more about what will change next year in the basic and supplementary insurance and dental insurance.

Please take the time to review the changes. Then you will know when you will receive the news on the new premium for your healthcare package in 2021.

We will publish the premiums for 2021 by 12 November at the latest. You will receive these by post

You will also find the new premiums and all the information about your healthcare package at 'Mijn Zilveren Kruis'. You can safely log in at zk.nl/mijnzilverenkruis.

Can we help you in any other way?

Call 071 751 00 51. You can reach us from Monday to Friday from 8am to 8pm and on Saturday from 9am to 1pm. For an overview of all the contact options and opening times, visit zk.nl/contact.

Yours sincerely,
Zilveren Kruis



Jan-Willem Evers,
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