

Date November 2019
Our reference
Telephone +31 71 751 00 51

Subject **Changes to your health insurance in 2020**

Dear <>,

Changes are made to the health insurance every year. 2020 is no exception. This letter is intended to provide more information about this. Please take the time to read this information thoroughly to ensure that there are no surprises when you receive notification of the new premium for your 2020 insurance by 12 November at the latest.

We have made an overview of the changes for you

The appendix to this letter contains the changes to the basic, supplementary and dental policies next year.

Your new premium will be listed in Mijn Zilveren Kruis by 12 November at the latest

Sign in to your personal online portal securely through zk.nl/mijnzilverenkruis. The portal contains information on your healthcare package, an overview of your premium and your reimbursements for 2020.

Your premium by post

You will also receive the information about your new premium by post by 12 November at the latest.

Is there something we can help you with?

Call +31 71 751 00 51. Our lines are open from 8am to 8pm on working days and from 9am to 1pm on Saturday. We have extended telephone opening hours in December. Visit zk.nl/contact for an overview of all contact options and opening hours.

Yours sincerely,
Zilveren Kruis



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