

Date November 2019
Our reference
Telephone +31 71 751 00 51

Subject **Your health insurance in 2020**

Dear <>,

A few days ago, you received information regarding the changes to your health insurance in 2020. This letter concerns your new premium.

You can find your new premium on the back of this letter

Your new premium will take effect on 1 January 2020. If you have family members included on your policy, their new premium will also be listed on the back of this letter. You will receive your new policy document(s) by post by the end of January at the latest.

All information can also be found online in Mijn Zilveren Kruis

Sign in to your personal online portal securely through zk.nl/mijnzilverenkruis. The portal contains information on your healthcare package, an overview of your premium and your reimbursements for 2020. We will also put your new policy document(s) online in "Mijn ontvangen berichten".

Is there something we can help you with?

Call +31 71 751 00 51. Our lines are open from 8am to 8pm on working days and from 9am to 1pm on Saturday. We have extended telephone opening hours in December. Visit zk.nl/contact for an overview of all contact options and opening hours.

Yours sincerely,
Zilveren Kruis



Jan-Willem Evers
Commercial Director

PO box 444

2300 AK Leiden

The Netherlands

www.zilverenkruis.nl