

Date 6 November 2018
Our reference
Phone number 071 751 00 51

Subject **your healthcare insurance for 2019**

Dear <>,

Thank you for being our client. We hope that you are satisfied and that we can be there for you again in 2019. Even online.

Mijn Zilveren Kruis, your personal environment

Mijn Zilveren Kruis gives you an overview of everything to do with your healthcare online. You can view the status of your excess or healthcare usage for example. You can also claim your bills, which are reimbursed within 3 working days. You will see your insurance premium for 2019 in Mijn Zilveren Kruis as soon as it is made public. [Go to zk.nl/mzkenglish](http://zk.nl/mzkenglish). This information is available in Dutch only.

Find your premium for 2019 in Mijn Zilveren Kruis no later than 12 November

A complete overview of your premium, excess and other insurance-related information is available in Mijn Zilveren Kruis. You will find your new policy document(s) within 10 working days. Do you wish to make any changes then arrange it, as 1 million clients already do, in Mijn Zilveren Kruis. This information is available in Dutch only.

What changes are there for 2019?

The changes to your healthcare insurance have been made public. Attached you will find an overview of the changes to allow you ample time to read it.

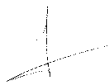
Premium(s) by mail

Information about your new premium is also sent to you by mail.

Can we be of further service to you?

We are there to offer advice and assistance. You can find all contact possibilities and office hours at zk.nl/contact-english. Would you prefer personal contact? Then please call 071 751 00 51. Reach us on working days between 8am and 9pm. On Saturdays between 10am and 2pm.

Yours sincerely,
Zilveren Kruis



Jan-Willem Evers
Director of Commerce

Postbus 444

2300 AK Leiden

www.zilverenkruis.nl